



Labell & Associates
physical therapy

Cancellation and No Show Policy

Please schedule appointments that are convenient and easy for you to keep. If you find that you cannot keep your scheduled appointment because of conflict or illness, please notify us **at least 24 hours prior** to your scheduled appointment. We will make every effort to reschedule your appointment for another time.

If you are **more than 15 minutes late** we reserve the right to cancel your scheduled appointment and will try to see you if our schedule permits.

A Commitment to Labell Physical Therapy is essential to ensure the best gains and outcome possible. Cancelled appointments or not showing for scheduled appointments prevents us from providing the best results and care to you and others.

- Please call to give us at least 24 hours notice for cancellations.

Failure to do so will result in a \$25.00 cancellation/no show fee.

- 3 consecutive cancellations may mean termination from Labell Physical Therapy and notification of your doctor.
- 2 Consecutive no shows will require termination from Labell Physical Therapy and notification of your doctor.
- If appointments are missed due to serious medical problems or significant re-injury, it is essential that you see a physician before returning to Labell Physical Therapy.

We thank you in advance for your cooperation. If you have any questions or concerns, please contact Stacey Labell at 978-948-5511.

I have read the policy on Cancellations and No Shows, and understand that I will be billed a \$25.00 fee if I do not give 24 hours notice of a scheduled appointment.

Signature of Patient/Guardian: _____ Date: _____